



Warranty and Repair

JEWELLERY CARE

Precious metals naturally tarnish over time when exposed to oxygen and sulphur in the air. This causes the metal to oxidise and turn darker in colour.

Here are some tips to prevent it:

Wear your jewellery as this slows the process of tarnishing.

Remove rings and bracelets when washing up or washing your hands.

Remove all jewellery when going to the gym/exercising or swimming as perspiration and chlorine can tarnish silver, gold and platinum.

Remove jewellery before cleaning, gardening and DIY projects to prevent any wear or harsh chemicals.

Remove jewellery before showering and at night. Jewellery should be the last thing you put on and the first thing you take off.

Put any lotions, hairspray and perfumes on before your jewellery to prevent any build up.

When not wearing your jewellery, we recommend storing it in the original packaging or an airtight jewellery box along with the silica gel sachet provided to absorb any moisture. Please be reminded that our gift boxes are not suitable for jewellery storage.

Keep jewellery away from heat and don't store in the bathroom.

Polish with a jewellery polishing cloth to prevent tarnish build up.

OTHER TIPS

Keep chains fastened when not wearing to prevent tangling.

Keep jewellery items separate to prevent any scratches.

PEARL & SEMI-PRECIOUS STONE JEWELLERY:

All our pearls & semi-precious stones are natural and therefore unique so may vary in size, tone, and finish. Small imperfections or 'beauty spots' as we like to call them are inherent and add character and individuality to the piece.

Don't expose semi-precious stones & pearls to hot water, chemicals or cleaners. These are natural stones and are quite delicate.

We recommend cleaning semi-precious stone jewellery with a clean, soft, damp cloth.

All our pearls are cultured freshwater pearls. These should be cleaned using a dry, soft cloth to maintain their natural lustre.

Take care of your Lela's Workshop piece and it will love you back for years to come!

CLEAN & RESTRING

Looking to bring the shine back to your piece? Or perhaps it needs a restring?

We all need a little TLC from time to time, and so does our jewellery!

Give your pieces the TLC they deserve with our in-house cleaning service.

WARRANTY

All Lela's Workshop jewellery comes with a 12-month warranty. Should your jewellery become tarnished or damaged due to a manufacturing fault, we promise to repair or replace the item free of charge within one year of purchase.

After the 12-month warranty period, don't worry, we're still here to help!

Our dedicated repairs team can repair any accidental damage or breakages for a small charge and restore them back to their original glory.

Please see our [Repairs](#) page for further information.